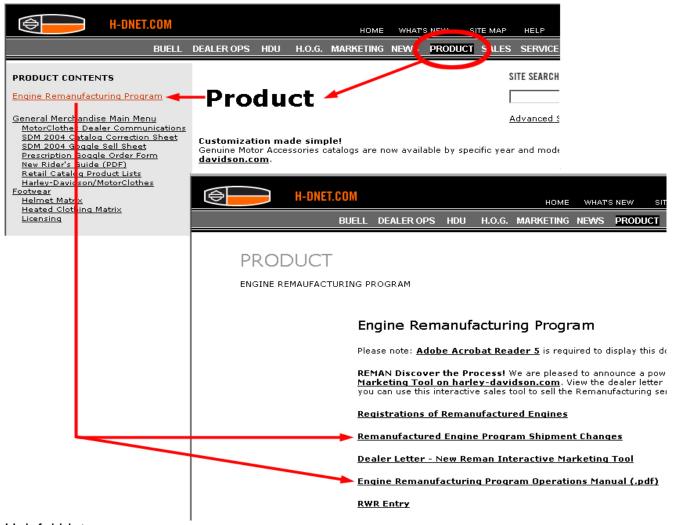
Engine Remanufacturing Updates

We are now into the time of the year when our customers may want to have their motor sent in to be remanufactured. With that in mind it would be a good idea to review the Remanufacturing Operations Guide located on h-dnet for the most up to date information. The biggest change in the program involves shipping, which was outlined in a letter dated May 26, 2004. This letter is also available on h-dnet and states that we now use Conway as the carrier for the engines and explains the process to register with Conway. Please refer to the pictures below for the path to find the Remanufacturing information on h-dnet.



Helpful hints:

- Ship the engine immediately after you generate the pick list.
- Orders will be completed as they are received, not by the date the order was placed.
 This will have an effect on the turnaround time
- Double check the part number you are ordering to verify it is correct.
- Oil filter mounts (if applicable) *must* be sent in to be remanufactured with the engine.
- If you send in a black/chrome engine but want a silver/polished engine in return, please make sure this is noted in the comments section of the picklist.
- Shipping containers must be cleaned of all residual oil.